

**Application
for
United States Letters Patent**

To all whom it may concern:

Be it known that HONGBING LAN

has invented certain new and useful improvements in

DUAL & PARALLEL SOFTWARE DEVELOPMENT MODEL

of which the following is a full, clear and exact description.

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DUAL & PARALLEL SOFTWARE DEVELOPMENT MODEL**BACKGROUND OF THE INVENTION**

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This invention helps ensure the success of every Information Technology (IT) initiative in an outsource marketplace by connecting buyers of IT services (clients) with the highest quality software development solution providers (vendors). In order to reach this target, the invention includes a unique model called "Dual & Parallel Software Development Model" to greatly improve the communication gap between clients and vendors and to effectively control all details of assigned projects. Dual & Parallel Software Development Model enables companies to get quality software developed on time and on budget.

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SUMMARY OF THE INVENTION

The invention disclosed herein provides a system comprising at least one collaborative component to eliminate communication barriers between software clients and developers and at least one development component for accelerating software development and enhancing quality assurance.

The invention also provides an online software development system comprising three collaborative components to eliminate communication barriers between software clients and developers and three development components for accelerating software development and enhancing quality assurance.

In an embodiment, this invention provides three collaborative components to eliminate communication barriers between software clients and developers. In another embodiment, the invention provides three
5 interactive development components for accelerating software development and enhancing quality assurance. In yet another embodiment, this invention provides the above system wherein the collaborative components and the development components work in a
10 parallel fashion to smooth the entire software development process.

In addition, the invention provides the above system wherein the three collaborative components comprise:
15 (1) a Quality Assurance Project Manager; (2) Collaboration Management & Project Management; and (3) a Prototype Server. In an embodiment, communication occurs via the Internet.

The invention further provides the above system wherein the three development components comprise:
20 (1) a Development Project Manager; (2) CASE Management & Knowledge Management; and (3) a Development Server.

25 Finally, this invention provides the above system wherein the online software development environment seamlessly connects vendors and buyers of software in terms of dual project managers using dual
30 management tools and dual servers in dual platforms.

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Fig. 1 (A) and (B) .

These figures illustrate the general architecture that includes dual platforms, dual project managers, dual managements, and dual servers. They also show the seamless relationship between clients and developers by virtue of three-way interactive communication.

Collaboration Management

Fig. 3.

This figure illustrates the flow chart of Quality Assurance Management and checkpoints that setup conditions and certain items must pass.

Development Server

This figure illustrates the complete software development environment.

Prototype Server

This figure illustrates the location of the prototype server accessed by clients.

DETAILED DESCRIPTION OF THE INVENTION

5 The present invention provides a system comprising at least one collaborative component to eliminate communication barriers between software clients and developers and at least one development component for accelerating software development and enhancing quality assurance.

10 The invention also provides an online software development system comprising three collaborative components to eliminate communication barriers between software clients and developers and three development components for accelerating software
15 development and enhancing quality assurance.

In an embodiment, this invention provides three collaborative components to eliminate communication barriers between software clients and developers. In
20 another embodiment, the invention provides three interactive development components for accelerating software development and enhancing quality assurance. In yet another embodiment, this invention provides the above system wherein the collaborative
25 components and the development components work in a parallel fashion to smooth the entire software development process.

In addition, the invention provides the above system
30 wherein the three collaborative components comprise:
(1) a Quality Assurance Project Manager; (2) Collaboration Management & Project Management; and
(3) a Prototype Server. In an embodiment, communication occurs via the Internet. In another
35 embodiment, component (1), the Quality Assurance Project Manager, is responsible for four

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checkpoints. In yet another embodiment, the first checkpoint comprises checking the quality indexes of accuracy and reliability of plan definition, document completeness, and unity of specification/standard; and the items of plan of project development and specifications of doc./standard. In still another embodiment, the second checkpoint comprises checking the quality indexes of accuracy of need definition, determination of acceptance standard, completeness of function and data, understandability of site structure and its software structure, norm degree of data structure, guide simplicity, various exchange methods and easiness (exchangeability), and access check, data safety and completeness; and items of need analysis and specification manual, specification of system design, initial acceptance standard, test plan, and project progress and fund spending as planned.

In a further embodiment, the third checkpoint comprises checking the quality indexes of guide simplicity/page layout, page visual effect, various exchange method and easiness (exchangeability), access check, data safety and completeness, robustness, response time, program self description (internal notes of program); and the items of specifications of system design, specifications of detailed design, entire effect of prototype, test result and problem databank, and project progress and fund spending as planned. In yet another embodiment, the fourth checkpoint comprises checking the quality indexes of determination/completedness of acceptance standard, completeness/consistency of document, indexes related to operating system; and the items of software configuration, acceptance

standard, system execution/user training plan, and project progress/fund spending.

5 This invention also provides the above system wherein component (2) (Collaboration Management) comprises multiple management channels, including internal methods among developers (such as a collaborative tool, an intranet-based communication tool and a workflow tool), and external methods
10 between clients and developers (such as a toll-free call center, e-mail, and web conferencing) via a collaboration platform. Furthermore, the invention provides the above system wherein component (2) (Project Management) comprises Development Plan
15 Management; Resource Management (including human resource, code, documents, solutions, etc.); Expense Management; Development Trace and Control; Configuration Management; Bug Report; Task Management; and Project Member Management.

20 The invention also provides the above system wherein component (3) (Prototype Server) comprises an on-site prototype server and an in-house prototype server.

25 The invention further provides the above system wherein the three development components comprise: (1) a Development Project Manager; (2) CASE Management & Knowledge Management; and (3) a
30 Development Server. In an embodiment, software developers communicate with each other via an intranet. In another embodiment, component (1), the Development Project Manager, is responsible for leading the development team to make the development
35 plan; submitting stage development results and finishing the whole development of the project

(including testing); coordinating with the QA team and clients to revise the development result in order to meet clients' requirements; and assuring software quality required by the QA team. In still
5 another embodiment, component (2), Computer-Aided Software Engineering (CASE) Management, comprises all activities of the whole software survival period, including personnel organizing and managing, plan management, standardized management, software
10 configuring management, software quality assurance management, spending management, project-tracing, and process controlling management.

In yet another embodiment, component (2), Knowledge
15 Management, is the core technical support and knowledge-sharing platform. In a further embodiment, component (3), the Development Server, comprises a Collaborative Platform in which Workflow is the tool used to record and monitor all detailed activities
20 of programmers according to different conditions.

This invention further provides the above system wherein the Collaborative Platform comprises a Configuration Management Server, a Multi-Platform
25 Server, and a Client-Based Database. The invention also provides the above system wherein the online software development environment seamlessly connects vendors and buyers of software in terms of dual project managers using dual management tools and
30 dual servers in dual platforms.

Furthermore, this invention provides the above system wherein the dual project managers comprise the Development Project Manager and the Quality
35 Assurance Project Manager. In an embodiment, the dual managements comprise: Knowledge Management and

Computer-Aided Software Engineering (CASE) & Quality Assurance (QA) Management. In an embodiment, Knowledge Management gives software users access to a full range of services, including, but not limited to, information management, project management, resource center, user management, system maintenance, and technical communication. This invention also provides a method wherein an interface allows third-party software plug in and integrate so as to fully utilize all functions. The invention still further provides a method wherein Quality Assurance (QA) Management is handled by the Quality Assurance Manager.

In addition, this invention provides a method wherein the dual servers comprise Development Server and Prototype Server, which work concurrently. In an embodiment, Development Server is used by the project's software programmers and Prototype Server is used by software clients. In another embodiment, the two servers are independent and linked by Change Management. In an embodiment, Change Management is delivered through an integrated, project-oriented incident management system.

The invention also provides a method wherein each workstation includes its own integrated defect tracking system which links defects to particular pieces of the software code.

Finally, this invention provides a method wherein the dual platforms comprise an intranet used by software programmers to access data internally and the Internet used by software clients to access their information.

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tools and expertly manages collaborative interaction throughout the project development lifecycle. This gives development teams sufficient resources and skills to finish their projects in terms of knowledge management and CASE & QA management.

Clients normally communicate "face to face" with project managers directly or through the phone. Online collaboration tools, such as the one disclosed in this invention, allow clients to work in real-time with vendors, whether they are across the street or across the globe. The collaboration platform is a core of communication in this invention. The collaborative tools integrate with development tools such as Microsoft Visual Basic (VB) & Visual C++ (VC) so that it is easy for programmers to communicate in real time. The invention utilizes Web Office, a shared collaborative environment to provide a virtual developer community which is able to exchange any information and topic, and it accumulates their developer knowledge easily. In this invention, Workflow is the tool used to record and monitor all details of programmer activity during the development lifecycle. Clients can make calls to or e-mail the project manager or even use real-time web conferencing to discuss issues with the project manager.

Project Management

Projects are classified as Formal Projects or Simple Projects.

Formal Project: It is to be developed according to

the normal engineering process, executed completely in accordance with the thinking of software engineering and the formal specifications of project development. This category includes the most-common software development projects.

The formal projects are further classified into in-house projects and external projects (those assigned by external clients). These differ in the procedure for project pre-approval and the production of a feasibility study. External projects involve a development plan and need provisions for software release.

The following flow charts describe the processes.

In-house formal project developed by internal development team

Project application → (feasibility study) → Pre-approval and assignment of task → Project planning → Need analysis → Test of analysis stage → Summary design → Detail design → Test in design stage → Project development under the project control (Programming → Unit test) → Project test → Installation, Set-up, Acceptance and Delivery → Project summary.

External Formal Project Development Process

Project negotiation → Project planning → (Tendering) → Application for project pre-approval → Pre-approval of project and task assigned → Project planning → Need analysis → Test of analysis stage → Summary design → Detailed design → Test of

design stage → Project development under the project control (Programming - unit test) → Project test → Installation, test-up, acceptance and delivery → Project summary.

5

Simple Project: The scale of these projects is very small. They tend to be without significant technical difficulties.

10 A simple project requires simple pre-approval of the simple project process and development. The following flow chart describes this process and development.

15 Negotiation → Program → (tendering) → Application → Pre-approval of project and assignment of task → Plan → Analysis and design → Stage evaluation & test → Project development under the project control (Programming - unit test) → Project test →
20 Installation, Setup, Acceptance and Delivery → Project Summary.

At the time when the application for project approval is submitted, the nature of the project
25 should be determined. The project nature cannot be changed during the project development. A new application must be submitted for approval if the project scale is to be changed.

30 **Knowledge Management**

This is the core technical support and knowledge-sharing platform of the invention. It enhances technical skills and competitive advantage, and
35 facilitates efficient inter-departmental

collaboration. The implementation of knowledge management is fundamental to this invention's web-based software development paradigm. Through this platform, users have access to a full range of services.

Management should include different sections such as information management, project management, resource center, user management, system maintenance, and technical communication, etc. Knowledge management also offers an interface to allow third-party software plug in and integrates so as to fully utilize all functions.

Computer Aided Software Engineering Management (CASE Management)

Management includes all activities of the whole software survival period. It is the key to a successful project. Its tasks are managing personnel effectively, employing advanced technology and tools, finishing scheduled software projects according to the schedule, and assuring the quality of software products.

Managers' functions include making plans, establishing organizations, quantifying tasks, employing personnel, guiding the whole process, inspecting, controlling and checking.

The management work which should be done during the development process is as follows:

1) Personnel Organizing and Managing

Generally the development organizing structure has these forms:

- 5 Procedure design and development are organized in
the following forms of procedure groups.

- 10 2) Plan Management

- 15 · Setting/training plan

20

- #### 4) Software Configuring Management

- 25

6) Spending Management

30 7) Project-Tracing And Process Controlling
 Management

Quality Assurance Management (QA Management)

(See Fig. 3)

5 Process of Quality Assurance

Quality control of the project should be done throughout the whole process of development. This thorough attention to quality assurance throughout the duration of the project guarantees the quality of the final product. The following are the steps for quality assurance:

- 1) Determine the quality requirements and describe with a hierarchical tree diagram (three levels required).
- 2) In line with the quality requirements, take the assessment norms for the results assessable and the measure index of each norm to establish an expansion table of quality characteristics (requirement features - assessment norm - measure indexes). This is a model of quality measures.
- 3) Establish a matrix relation between the quality requirements and quality characteristics in order to determine the weighted relation between the third-level requirements and measure indexes.
- 4) Establish a hierarchical expansion table of the software functions, using a hierarchical structure (function level - sub-function level - detailed function level). Form a weighted matrix table between the function and index of

quality measure, assigning a quality index to each function to establish a quality assessment standard for each function part.

- 5 5) Establish a structure expansion table of sub-systems (modules). Form a relational matrix of the function corresponding to the module (the object-oriented system should be the organizational structure of the sub-system group), so that the index of the quality measure will be allocated to the modules to be developed. This will form a corresponding relational matrix of the modules - measure indexes (or relational matrix of group - measure index).
- 10
- 15
- 6) Establish a quantity assessment table for the index of each quality measure, which is used to give quantified scores when evaluating the software quality.
- 20
- 7) Define the quality assurance organization and control process, determine quality checkpoints and the items for quality check, allocate the measure indexes to corresponding items so as to assess the quality during the project development.
- 25
- 8) Conduct quality assessment of the checkpoints, provide a score table, establish an analysis quality graph of the actual deviation from the object, and improve part of the problem existing in the location quality.
- 30
- 9) Confirm the software quality level:
- 35

- 5 a) All the products and projects of the company should be tested before use and distribution.
- 10 b) Based on the client company's situation, a general quality certification standard is the result of the "usage test." This is the description of the project and items according to the requirements, the test results of all the functions. This includes the test results obtained under the likely target platform.
- 15 c) The project manager prepares the test work according to the requirement description. The testing staff should conduct the test work according to the test process and method, and record the test results. Other team members of the project should record the revised items and all the test records should be properly maintained.
- 20 d) The project manager should submit a report on the test results, including the test results of all the functions and the name list of the test staff.
- 25 e) The project manager should submit a summary report on the test work, including the type of errors, the number of errors and main causes of the errors.
- 30

Development Server (See Fig. 4)

- 35 1. Programmer logs on to collaborative platform which will check his/her authority according to the workflow management tool.

2. After approved by a workflow management tool, the programmer can go to the configuration management server to develop program. -

3. Multi-platform Servers which include different platforms such as Sun, IBM, Unix/Linux, Wintel and so on, provide a real environment to let programmers run and test their program after they finish their coding.

4. Client base database server can be prototype server in house or mirror to prototype server on client site so as to provide programmers easy access.

Prototype Server (See Fig. 5)

- Prototype Server can host on client site or in house depending on the client requirements and actual situations.

- Client can access prototype server via LAN or the Internet.

· There is a Change Management to control their up-to-date program between development server and prototype server.

- Electronic security and encryption will apply to all processes and will provide a very secure environment.

Change Management ..

This invention delivers better change than regular

change management thorough an integrated project-oriented incident management system. Software defects and bugs have a direct impact on source code revisions. That is why each workstation includes its own integrated defect tracking system. Workstation handles defect tracking seamlessly within the context of a project by linking defects to particular pieces of the code.

- Store, filter and group change requests by any attribute including status, responsibility or severity.
- Create relationships across objects in the repository with system generalized linking engine.
- Our workflow model provides complete Process Management of incidents through their life cycle.
- Customize the interface to track just the information important to your project.
- Generate reports and charts to access and distribute project status.
- Authorized version release will implement over the Internet/intranet through the invention's Dual Servers.

Comparison of This Invention and Its Counterparts

Characteristics of This Invention

If regarded as a single tool, this invention has none of its apparent advantages. Although the functions of desktop tools in the current market are very abundant, different function blocks are separate and cannot show the close relationships

between each kernel process. Only the web-based tools, which provide a highly integrated environment, cover the kernel process of CMM, are this invention's competitors. This invention is a platform with overall advantages. This platform can provide clients with tools and resource support, so in this platform, a highly integrated tools set and resource base are included. This platform provides tools support, resource management and intelligent query and pushing of resources in desktop or ASP ways.

The characteristics of this invention are as follows:

This invention is a highly integrated development management and control platform. It combines development process, quality assurance process, configuration management process, bug report and feedback, collaborative communication and other support process needed. This invention supports the close relationships between these processes with the help of corresponding tools. So the tools in this platform are not separate, but related to each other very closely.

Dual Managers and Dual Processes Mechanism. Supporting QA process is one of the main characteristics of this invention. This invention assures that the development process is supervised by QA management via tools. This invention also provides bug report and feedback support, so the development process is more transparent and opener. Rapid prototype iteration model is a good engineering process model. This model can be showed in this platform and be supported by this platform,

so this invention is especially suitable for the development of web-based systems.

5 This invention supports collaborative development and quality evaluation without location constraints. It supports internet-based configuration and control. This invention also closely combines configuration management, project management, quality assurance and collaborative communication
10 tools. The invention builds an environment of collaborative development (including information-changing pushing).

15 This invention does not regard development process and corresponding processes as separate processes. The invention manages the management and control of software development in two levels: the management in company-level shows the capability of company managing and controlling market, service, resource
20 and coordination in different teams; the management in team level can permit different roles to work according to their authorities assigned, as well communicate with each other. Client is also a role of the invention, thus client can in real time
25 control the project progress and catch the information of quality evaluation. If the system is web-based, the prototype can be run directly and the quality evaluation is made.

30 This invention uses open development strategy. This platform works with various tools collaboratively. There are no file format constraints in the invention. No matter what formats the files have, they can be stored and managed in this invention.

35 This invention's configuration management supports

the management of unit task and project product. This is very helpful to web-based collaborative development.

5 As the supplemental part of desktop, this invention's collaborative communication tool integrates many techniques such as BBS, ICQ, Netmeeting, real time message service and file transfer, etc. This tool is also used to have a
10 discussion about the source code for developers and works as the window showing the intelligent search results.

As a collaborative engine, the invention not only
15 provides engineering management, control and collaborative service for web engineering (not only software engineering), but also provides online resource help via resource self-accumulation, intelligent search and pushing. The invention is an
20 intelligent collaborative engine.

The invention combines tools and resources perfectly. It integrates resources, especially human resource, project exchange and collaborative
25 development to provide strong platform support and community service.

Counterparts of This Invention

30 The counterparts include websites and tools. The desktop tool system environments include PC, LAN and Internet/Intranet. Please refer to the counterparts as follows:

THE WEB-BASED SYSTEM:

http://www.eprojectonline.com/
5 http://www.ework.com/
http://www.wproj.com/
http://www.changepoint.com/
http://www.merant-asap.com/ (PVCS Web-based Version)
http://www.itsquare.com
10 http://www.oneworldsoftware.com/
http://www.inf.com/
http://www.sqa.com/
http://www.sourceforge.com/
http://www.pragmaticsware.com

15

THE DESKTOP TOOL-BASED SYSTEM:

Qingniao Configuration Management -JBCM/Team
Rational ClearCase
20 PVCS (Desktop Tool Version)
TeamWave
Groove
Netmeeting
OICQ
25 Outlook
Project
Sourcesafe
Microsoft@ team manager
Loutus@ SameTime

30

ANALYSIS AND COMPARISON

Principles of comparison: The main comparison aspect
35 between this invention and desktop tools is
function: If we consider function, this invention

provides simple but enough functions for users. The invention keeps the kernel and preliminary functions of most desktop tools and guarantees a high integration of various tools. We mainly compare this
5 invention with website platforms. And the comparison aspects include: the integration of tools and the support to development process

A. Web-based systems

10

www.eprojectonline.com

eProjectonline.com is a free work group. It is mainly used to accomplish collaborative work and
15 knowledge management. This site provides the functions of project management. Users can be classified into two types: project owner and project member. Project owner can create projects, and he/she has the full authority on his/her projects;
20 project members are only the participants of some projects, and they have no rights to modify and delete these projects.

The main functions are provided here:

- 25
- Trace the hidden bugs in programs;
 - Manage accidents in development
 - Trace problems and calls
 - Customer relationship management
 - Change management

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 - Project team task list
 - Help desktop

This site can to some extent help clients in project management, but the function is very simple. In
35 addition, this site does not provide good tools used

for real-time communication, control and software
quality assurance. This site needs to be refined
further. Compared with the disclosed invention, this
site only accomplishes some basic functions of the
invention.

www.eWork.com

Provider: eWork Exchange, Inc

Product Description: Complete Platform used for web-
based project development management

eWork Exchange is the leading global project
marketplace on web connecting hiring managers and
project professionals. eWork Exchange is a unique
market-based exchange where project managers and
eWorking professionals can connect, engage and work
together to complete projects online. Through eWork
Exchange, hiring managers and recruiters can find
qualified talent and independent professionals can
find their ideal projects.

This platform includes:

- ◆ Two-Side Trade Auto-Matching Engine
- ◆ Provides payroll, benefits service etc.
- ◆ Online professional training system
- ◆ Online Tools, including:
 - Online Collaboration
 - Project management
 - Time tracking & Invoicing
 - Build a WEB Presence

Product Characteristics:

- Abundant online professional training systems

- Unique online system demo guide
- Combines resource and tools very well, and provides trade-matching engine
- 5
- Strong project management functions and user-friendly interfaces. The functions cover My Task portal, Project & task management, calendar, contract, file sharing management, discussion board, project report, My to do list etc.
- 10
- Strong functions of net meeting center. It provides real time communication in multimedia ways. The WebEx Meeting Center makes geography irrelevant. Users can use the Meeting Center to conduct meetings and share virtually any kind of information, in real-time. With WebEx, you can combine telephony with easy-to-use Web conferencing tools. You can also broadcast a video or tour the Web with a colleague.
- 15
- 20
- The system is accomplished by using Java and ShockWave;
- 25
- No tools are particularly used to support configuration management, quality assurance and bug trace. The tools do not support dual process mechanism and prototype method. Clients cannot actively monitor and control their projects.
- 30

Comparison With This Invention

As a tools platform of complete project management
5 solutions, eWork is a very mature and advanced
platform. This platform combines resources and tools
perfectly. The communication tool is leading. This
communication tool has high competence with this
10 invention's communication tool. When considered in
project management and real time communication,
eWork solutions are stronger than that of the
disclosed invention. But the invention shows more
importance on quality control and configuration
15 management, because these two processes are very
important in software development. These two
processes are combined with project management very
well in the invention. So the invention strengthens
the support to prototype method. This is the
20 invention's strength.

Additionally, eWork provides a service platform for
project issuers and developers. Now this site has
good reputes and establishes its own brand among
project issuers and developers. eWork focuses on C2C
25 business service. If considered in the concept and
business service, eWork is one of the strongest
competitors of this invention's platform.

WebProject (<http://www.wproj.com/>)

30 Provider: Novient
Product Description: Web-based Project Management
and Collaboration system

WebProject is a pure Java Project Management
35 Software Tool designed for Internet, intranet and
extranet or ASP service. The team will have:

- Global Project Management / Access
- Full "MS Project" Functionality in a Browser
- Document Management
- 5 • Collaborative Project Discussion Forums (Including desktop chat Tool)
- Integrated Executive Information System (EIS)
- 10 • Cross Platform: Unix, Linux, Windows, Macintosh

Product Characteristics:

- 15 • Supports multi-platform and thin-client. Clients do not depend on platform (pure Java system). The system infrastructure is three-layer.
- Document management is highly integrated with project management.
- 20 • The entrances and interfaces are set by different roles. The interface style can be customized. The project team can have different portal views which are set up based on access privileges and roles within the organization.
- 25 • The statistical tool is graphical, and the tool can analyze the cross resource allocations of multi-projects.
- Unique collaborative communication forum including two tools and a BBS. The discussed topics can be set and expanded in a tree way.
- 30

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- The functions of project management are pragmatic. They allow assigning a task to several developers. This product also has the decision support functions of multi-projects overall information statistical analysis.
- Support firewall and proxy mechanism.
- No apparent configuration management, quality assurance and control tool. This product does not apparently support dual process mechanism and prototype method.

Comparison With This Invention

WebProject is a good support platform for collaborative software development. In project management and real time communication, it is one of the most capable competitors of this invention. It has optimized infrastructure and user-friendly interfaces. It has no OS constraints. It combines project management and document management via hyperlinks very well. The desktop project management tool can be incorporated into this tool (with offline running support). It can support decision making by completely analyzing project information. But as a platform, WebProject lacks of the setting and allocation of human resource. In the field of supporting the kernel process in development process, it does not as well as this invention does. Furthermore, it supports little to configuration management, quality assurance and bug report and trace. The dual process mechanism and prototype iteration method of this invention determine that this invention can do well in web-based application software development, especially the development of

open websites

www.Changepoint.com

Provider: ChangePoint.com

5 Product Description: It provides full support to the
core process in the service supply chain of IT
companies. It is the platform which has the widest
functions and highest integration. It is an MIS of
IT enterprise, but it is not a special web
10 collaborative development platform.

- Operate: Automate and streamline critical
business processes for greater efficiency
- Inter-Operate: Seamlessly integrate and
collaborate with staffing suppliers, contractors,
15 clients and partners

The business areas which Changepoint can support:

- ♦ Marketing
- ♦ Sales
- ♦ Engagement Management
- 20 ♦ Resource Management
- ♦ Project Management
- ♦ Time & Expense Capture
- ♦ Invoicing
- ♦ Support Management
- 25 ♦ Knowledge Management

Product Characteristics:

- Supports knowledge base management and
knowledge search/pushing. Users can
30 subscribe electronic magazine and the
system can push the information to users'
desktop automatically;
- It can be integrated as an interface with
Outlook;

- This is a system platform with high integration of IT core processes. It covers Internal corporate IT departments, professional services organizations and IT staffing companies, and provides B2B total solutions of service chain;
- It can provide different system interfaces based on different roles. Role-based Dashboard Views;
- The functions supporting every core process are very good and complete;
- Computer Based Training. It is very flexible. Users can customize their favorite computer-based training
- Microsoft technique-based ASP, SQL Server, IIS, Components;
- Supports various client-end ways and offline work;
- User-friendly information resource organizing and search;
- Strong resource management. This can not only view the workload of developers, but also communicate with them via email and add email confirmation into this function block. This combines resource allocation with the work plan of project members;
- It has a high integration of project management and MS project desktop tools. It can also import and export data very freely;
- User-friendly and visualized interfaces;
- It supports approval and review workflow. It can also personalize workflows, as well as the functions such as event notice and warning based on email;
- It provides the programming interface to

API, and can integrate the finance system with Changepoint seamlessly;

- The finance analysis is very professional;
- The development process is open. It allows users to monitor the development and implementation of the whole project;
- It supports OLAP and statistical analysis of the dynamic business. It is a decision support system;
- It has no configuration management and desktop real time collaborative communication tool, quality assurance tool. It has no apparent support to dual process and does not support prototype iteration process directly.

Comparison With This Invention

If regarded in the aspect of supporting the overall IT process, ChangePoint has very strong advantage. The tools in Changepoint are very good. These tools have close and suitable relationships with each other. It has special advantages in project management, finance management, resource management, and workflow application/check. But ChangePoint has its shortcomings as well. That is: Changepoint depends on MS platform too highly. It lacks of flexible real-time desktop communication tools. Furthermore, it has no web configuration management and quality assurance tools. So although Changepoint has very strong functions, from the view of web collaborative development platform, this invention (Frames) has more advantages than Changepoint has.

www.itsquare.com

Provider: Novient

Product Description: Web-based Project Management and Collaboration system.

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Itsquare provides a web-based C2C trade platform for buyers and sellers with the help of unique CDI (Collaborative Development Infrastructure) technology. At the same time, it integrates some functions of project management. Its service focus is to build a trade place for buyers and sellers. It also provides necessary communication service for development process in project management and document management. CDI integrates world-class tools for IT services procurement, project management, and collaboration into a web-based platform enabling enterprises to streamline the entire supply chain. CDI provides a platform to integrate an enterprise's development teams, IT services vendors, implementation partners and customers.

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Main Functions:

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- Determines initial buyer and seller candidates by auto-matching.

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- Determines final buyer and seller via providing bidding function and online communication tools.

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- Provides a platform for project development and management
- Provides document management function.

System Characteristics:

- Integrates part of esoftbank.com eProject and OnTeam
- The auto-matching function based on CDI technique is very unique;
- It has on-line communication tools, but the tools are limited to communication ways of email. It has no desktop communication tools.
- Protects users' private information with the help of safe pages the page with users' private information is submitted in a safe way after encryption.
- Provides all protocol templates within trading process, so as to simplify and normalize users' operation.
- The style of document management is unique.
- It is based on MS ASP technology.
- It has an expert help system (knowledge-based), but this system is a separate query system, and it has no intelligent knowledge pushing capabilities.

Comparison With This Invention

- This tool is mainly used for the communication and coordination of trade two-sides, and not a professional collaborative tool for project team;

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- It provides wireless application software, including WAP, SMS, and Palm OS etc;
- 5 • It provides enterprise-level software and the corresponding extensional software, including eCRM, Global Portfolio Management & Trading Systems, and Internet-based ERP etc;
- 10 • Other product development tools;
- It provides expert consulting in various technology fields.

15 This company provides complete software products, and does not provide a software collaborative platform. The invention is a collaborative software development platform.

www.infy.com

20 Provider: Infosys Technologies Ltd.
Product Description: This is a website which introduces all solutions from Infosys Technologies Ltd. Various information by different categories can also be found here. All the information covers every
25 aspect of software development activities. Here you can find software solutions and their providers. This is a knowledge base of technical support and service, and not an integrated platform which is used for software collaborative development. It
30 includes the following blocks:

- ◆ Corporate
- ◆ Solutions
- ◆ Services
- ◆ Clients
- 35 ◆ Investor Relations

- ◆ Careers
- ◆ News Room
- ◆ Contact
- ◆ Search

5

Product Characteristics

- This site provides detailed company information. Users can get the very picture of Infosys here, such as her research fields, achievements and the corresponding contents;
10
- It provides the detailed solution introductions of Infosys in CRM, e-Business, finance service, insurance, telecom etc. All these solutions can be referred by other software development groups;
15
- It provides the professional service of consulting, engineering (CAD/CAM/CAE), product co-development, system implementation, etc.
20

Comparison With This Invention

This site and the invention are not in the same category.
25

- ◆ This invention provides users with a stronger collaborative software development platform in both resource and tools. This is not Infy's focus.
30
- ◆ This invention integrates solutions into the whole software development platform. Users can solve the problems in traditional software development process with the help of the
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invention. The main focus of Infy is to provide a series of solutions for users to choose. You cannot find the actual solution result from Infy.

- 5 ♦ This invention is used to collaboratively develop software based on web. Infy is used to search solutions in various fields.

www.sqa.com

- 10 Provider: Rational Software Corporation
Product Description: This is a website which in detail introduces the products, service and solutions of Rational Software Corporation. This site also provides the service of downloading beta
15 version and online demo. Developers can easily find the tools they need. These tools are professional CASE tools in the software development process of some fields. These tools can run in PC, LAN and WAN environment. This site does not provide ASP service
20 and integrated web-based collaborative software development tools platform.

The following contents are included:

- ♦ Partners
- 25 ♦ Customer Stories
- ♦ Professional Services
- ♦ Software Engineering Leadership
- ♦ Try It Center
- ♦ Jobs at Rational
- 30 ♦ Rational Worldwide

Product Characteristics

- It provides the support to partners. Users can
35 apply to be the partners of this site and enjoy

the latest product update and other service;

- It tells the successful stories of Relational's customers. Users can refer to these cases accordingly and search the customer information they need;
- It provides professional service. It provides different solutions to customers according to the different phases in software development activities;
- It provides the function of downloading beta-version and online demo to help customers know the products further.

Comparison With This Invention

This site and the invention are not in the same category.

- ◆ The invention provides users with a stronger collaborative software development platform in both resources and tools. This is not SQA's focus.
- ◆ The invention integrates solutions into the whole software development platform. Users can solve the problems in traditional software development process with the help of the invention. Users can get resource and tools support from the invention's platform. The main focus of SQA is to introduce Rational's product family.
- ◆ The invention is used to collaboratively develop

software based on web. Infy is used to search solutions in various fields and introduce products.

5 **www.sourceforge.com**

Provider: VA Linux Systems, Inc.

Product Description: This is a free and open source-oriented collaborative development platform. As an active project in this platform as well, this
10 platform development is openly and continuously developed. It serves for the project team and provides the web-based collaborative development and support of project management, configuration management (CVS), Bug Report, Latest News, mail
15 list, forum, file management and permanent file storage etc.

Product Characteristics

- 20 • Improves the network security via SSL encryption technique and digital signature;
- Integrates project management and document management;
- 25 • The functions of project management are pragmatic. It allows assigning one task to several persons, and provides statistical analysis of multi-project information;
- 30 • Document management chooses the style of directory tree on web page;
- The setting of collaborative communication
35 forum is based on every project;

- Project creator can set the open ability of the project;

- There are abundant resources and projects here.
Now there are more than 8,000 projects in SourceForge. And the projects cover various fields of application development. There are many reputable software projects here.

10 **Comparison With This Invention**

The tools of project management, configuration management and collaboration are very mature, but because this is an open source web site, there is little control to project progress. There is no apparent quality assurance and monitor tool. It does not support dual process mechanism. It is web-based, and does not support desktop tools.

20 **www.pragmaticsw.com**

Provider: Pragmatic Software Company

Product Description: It mainly introduces the products of online collaborative development, defect trace and record, desktop tools from Pragmatic Software defect and this company's solution and service. After users' successful registration, they can get the right of use online collaborative development product, defect trace and record product with one-week permission without payment. You can find the demo description here. Users can also freely download the beta-version of desktop tools. If users are satisfied with the products after trial-use, they can buy the products. The information about the solutions of Pragmatic Software Company can also be found here.

The following function blocks are included:

1) Products

◆ Software Planner

- ◆ Personal Folders
- ◆ Software Lifecycle
- ◆ Collaboration
- ◆ Administration
- ◆ What's new

◆ Defect Tractor

- ◆ Track
- ◆ Shared Documents
- ◆ Administration
- ◆ What's new

◆ Desktop Products

- ◆ Download
- ◆ Features

2) Purchase

3) Consulting

- ◆ Customer Solutions

4) Services

5) Earn Cash

6) Contact/About us

7) Link

Product Characteristics

- It provides a platform of web-based online collaborative development. This platform can help users make online management, interaction, sharing etc. There is one-week trial-use time for users. If satisfied with the results, users can make their decision to buy the software.

- The platform can trace and record the defects, share files.

- It provides the detailed description of the desktop tools products' performance. There are beta-versions to download for trial use. If
5 satisfied with the results, users can make their decision to buy the software.
- A detailed introduction is made here about the software solutions of Pragmatic Software Company.

10

Comparison With This Invention

- ◆ Project management and defect trace report are the strengths of Pragmaticsw. If regarded as a
15 web-based single functional tool, Pragmaticsw has good functions and user-friendly interfaces. But from the view of tools integration, the invention is more advantageous than Pragmaticsw.

20

- ◆ From the view of online software development platform, we make the following comparison:

25

- ◆ The role assignment in the invention is clearer. There are five different roles in the invention. A person can act only one role or many different roles in a project. The duty in project development is clearer. In project management of Pragmaticsw, project members are only classified as
30 users and security groups.

30

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- ◆ The invention uses two-level mechanism to manage project: As the professional project management department, Project Management Center is a big resource allocation and
35 management center. You cannot find the same

management mechanism from Pragmaticsw.

5 ♦ The project management view of Pragmaticsw
is showed in tree-shape. The relationships
between levels are very clear. This is very
easy to manage. The project management view
of the invention is showed in many levels.
When users want to see the full view of
project management, they have to open the
10 view level by level;

15 ♦ The project management of this invention is
more detailed than Pragmaticsw's. The
invention can provide the good management
of project activity, project close, human
resource allocation very well. This can
effectively reduce project risk and improve
software quality. Compared with the
invention, Pragmaticsw does not do as well
20 as the invention does does.

25 ♦ From the view of defect trace and record,
Pragmaticsw uses tree-shape way to show the
results. The invention manages bugs item by item
with the help of Bug Report. The invention Bug
Report provides stronger search function than
Pragmaticsw does.

PVCS Web-based Version

30 Provider: Merant

Product Description: This is a web-based
configuration management tool, together with the
function of collaborative communication.

35 This tool includes the following parts:

- Application Management

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- Customer Login (Portal of various tools)
- Issue Management
- Version Management and Tracking
- Query Management

5 ● Interactive tools
Including Chat, Discussion Board, FTP, Mail List.
No net meeting function based on panel. The
communication is based on text.

10 ● The Top of The Workspace
Including Administration help, Support Net and the
ASAP community. Additional buttons for Help,
Contact us and Logout

15 **Product Characteristics**

◆ Unique JAVA Applet interfaces. This system is a
pure Java-based system which has no OS platform
constraints;

20 ◆ Simple communication tool;

◆ Supports web-based configuration tool, has the
functions of difference comparison, component
25 version and single-file version management

◆ Combines version management with bug management

Comparison With This Invention

30 ◆ This is a professional configuration management
tool. The function of this tool is almost the
same as the requirement of the invention's CVS,

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- 5 ♦ The invention is a comprehensive platform with
high integration. PVCS cannot compare with the
invention on this point. This result is also led
by the different business focus of the invention
and PVCS. PVCS only provides a part of the
10 invention's functions.

B. DESKTOP-BASED TOOLS

From the objectives of the invention, desktop tools
15 and the invention are not in the same tools
category. But they have some relationships with each
other, so we make a comparison below.

1. Project Management Tool

20 Team Manager and Project are two products of
Microsoft. These two products are both based on LAN.
But they have different focus.

Team Manager emphasizes the management of team,
25 including:

- ◆ Human Resource Management
- ◆ Project Control
- ◆ Project Target Management
- ◆ Project Manager's check

30 Project emphasizes the management of project progress and time schedule. Users can load the data to Team Manager in Project.

35 As a platform of web-based collaborative
development, project management is the most

important part of the invention. The project management of the invention has its unique characteristics:

- 5 ♦ Supports such activities as making project plan, assigning tasks, accepting tasks, defining task specification on web;
- 10 ♦ Uses active directory technique and creates a project tree;
- 15 ♦ The human resource allocation is supported by human resource management system;
- 20 ♦ Supports dual and parallel process mechanism. Project management and QA management are in parallel. Project management functions are integrated with quality check tools;
- 25 ♦ In the process of project trace and control, both the progress and quality are checked. As the special member in the project management, customers can view the project progress and the results in real time.

2. Communication Tools

Besides the real time communication tool in the above collaborative development platform, there are also other network communication tools. We will make a comparison between the communication tools in the invention and TeamWave, SameTime from Lotus, Netmeeting from Microsoft, Groove from Groove Networks etc.

- 35 ● TeamWave

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TeamWave is an Internet-based communication tool used for virtual team. This tool includes some graphical tools. The mail communication tool is panel. There are no many methods to exchange users' ideas. Users can only dialogue with others in the window via inputting text words. There is little communication of one member to one member. TeamWave does not support audio/video exchange, so this tool is very simple. This tool is suitable to be used in WAN with long distance and heavy load. The server of TeamWave uses central client/server structure, so it is not suitable for a large number of people to communicate with each other online at the same time. When transferring data via panel, it will transfer the full graphical data to server, then the data will be forwarded, so this method brings a great deal of network resource waste. When the data volume is very large, users have to tolerate a very low speed even sometimes users will suffer from server down. Additionally, TeamWave has good transplant ability. It can be run in both windows and UNIX environment. When users use panel, TeamWave pastes images, texts etc via attaching windows. Other tools have no this characteristics. This is a good interface style.

◎ SameTime

SameTime is a member in Lotus OA product family. It is like Netmeeting. The function of its server is very strong. It is one of the good products in real time communication field. SameTime emphasizes visualized communication face to face, so video/audio techniques are widely used in this tool. But Netmeeting needs too much support, Netmeeting is unlike Sametime because Sametime is a one-time solution. That is to say, when users setup Sametime,

they only need to setup on server-end, but Netmeeting requires users to install many support softwares. Because Sametime has very flexible client-end and strong server, it is rather good software. The main functions of SameTime includes:

◆ Know

SameTime provides complete function of knowing and having a talk with others. It can help you find other online persons, or create a list of group members and colleagues. It also includes the function of managing users' secrets. Users can control if they show themselves in the network. Users can choose "active", "offline" and "no bothering".

◆ Chat

Once you get who is online, you can communicate with him/her easily. So long as you click this user, you can send your message to him/her. You can also start a chat room with many people.

◆ Object Sharing

SameTime has strong capability of object sharing, such as application and panel sharing. Sametime allows you pass your right to other people, and draw the right back anytime. Additionally, Sametime can automatically transfer the common file formats to preloading e-Panel. SameTime also provides a series of note tools which are used to give description based on a topic.

◆ Predefine event

When you are working in office, you can predefine and automatically startup

TOP SECRET

collaborative work. The function of "predefine meeting" in SameTime can help you start project, meeting according to scheduled plan. All schedules and prepared materials can be stored in SameTime server. Meeting attendees can visit and browse these materials before, after or in the meeting.

Conclusively, SameTime has a very good performance, especially in security, compatibility and transfer support etc. Although SameTime is very strong, a lot of functions are not frequently used by customers. SameTime needs a full-time server. That is why SameTime is not widely used by now.

Comparatively, although Netmeeting is supported by Microsoft greatly, and Netmeeting has nearly similar functions with SameTime, but the performance of Netmeeting is not as good as SameTime's. They both strongly audio/video functions. This is not suitable considering the current heavy-loaded Internet. This is not necessary for engineering development.

● Oicq

In fact, Oicq cannot be regarded as a collaborative tool. It is only a communication tool. The function of Oicq is very simple. It is mainly used when online members hope to communicate with each other and chat with other members. Oicq has a user-friendly interface and a very quick transferring speed. Besides the function of chatting based on text, it has also the functions of chatting based on voice chat and file transferring. The functions of OICQ are not very complete because OICQ lacks of the functions of supporting images and sounds.

- Groove

This is a real time communication tool for a member or a team. The design of this software is very unique, and it is a good tool among all network collaborative communication tools. It has the following main characteristics:

- ◆ It works in the peer-to-peer workgroup schema based on non-server. The communication subject creates private workspace in his/her own computer. He/she has to have enough rights to protect his/her own security and not depend on server.

- ◆ It is based on COM component frame and has open API interfaces;

- ◆ All data is stored and transferred in XML;

- ◆ Customizable interfaces and tools box;

- ◆ Support offline work;

- ◆ Role-based security management

This tool supports various communication methods including:

- ◆ instant messaging

- ◆ live voice

- ◆ file sharing

- ◆ pictures

- ◆ threaded discussion

- ◆ free-form drawing

- ◆ outlining

- ◆ video

- OnTeam Collaborative Communication Tool (This

Invention)

This tool is a communication tool which integrates electronic panel, real time message service, net meeting discussion, net page, file sharing and transferring. It is a tool used to have a discussion about source code for software collaborative development on web. It is the desktop tools of this invention's website. It is integrated into this invention's website and shares the same database stored in server. It also provides the function of source code edition. Compared with above communication tools, this tool is more focused and pragmatic. It helps developers communicate with each other about code and interface.

3. Configuration Management Tools

1) Microsoft SourceSafe

The unit of check-in and check out is a file. It is closely integrated with Microsoft tools. And the functions are very complex.

2) Peking University Qingniao Configuration Management System - JBCM

Like SourceSafe, this tool includes both server-end and client-end. The information of configuration items is stored in server-end. It uses file-comparison technique, file increment storage. It also presents the conception of component. The unit of check in and check out is a component. It accomplishes version management, but it does not support change control, configuration report, version generation of the whole software system and other configuration management functions.

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PVCS has web-based and LAN-based versions, and other tools have only a LAN-based version.

The Main Characteristics of Configuration Management Tools.

Tool Measures	This Invention	Microsoft SourceSafe	Qingniao JBCM	Rational ClearCase	PVCS (Web Version)
Configuration Items	Project, unit task and single file	Single file	Component	Single file	File group
has version trace, exportation of any version in product level and unit task level?	Y	Can export any version of files. Non-support the version trace of project-level	Support the version management of file and component	Y	Support the version management of file and component
Supports Internet-based and unit task configuration management?	Y	N	Y	N	Y
has authority check when check in and check out?	Y	Y	Y	Y	Y
With a high integration with project management, quality assurance and collaborative communication tools?	Y	N	N	N	N
With the function of change control and change information pushing?	Y	N	N	N	N
Can compare and merge files?	N	N	N	Y	With comparison, without merging
Difference Storage?	Y	Y	Y	Separate storage base	NA
With high integration with development environment? (VC++, VB etc)	Y	Y	N	Y	N
Permits QA members to check project results in parallel without place constraints	Y	N	N	N	Allows to download the result based on authorities assigned